## INFORMATION BULLETIN



#### JOB TRAINING PARTNERSHIP ACT

Number: B99-6

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TO: SERVICE DELIVERY AREA ADMINISTRATORS

PRIVATE INDUSTRY COUNCIL CHAIRPERSONS

JTPD PROGRAM OPERATORS

EDD JOB SERVICE OFFICE MANAGERS

JTPD STAFF

SUBJECT: NEW LABOR MARKET INFORMATION SERVICES AND PRODUCTS

This information bulletin is to announce new labor market information services and products that the Labor Market Information Division (LMID) is making available to all Service Delivery Areas (SDAs). The LMID has compiled a list of 30 products and services that are being provided to assist SDAs in obtaining better and more localized labor market information. The list was mailed to all SDAs with an explanation as to the purpose and scope of what is available. Increases in services and products over the three choices provided last year are a direct result of SDA requests for an expanded range of services.

These expanded products and services are being provided through a Job Training Partnership Act, Title III 40 percent allocation to LMID. The SDAs are allowed equal access to services. The level of service tailored to the local needs of each SDA will be outlined in a Memorandum of Understanding (MOU) negotiated between the SDA and LMID.

Your SDA will be contacted soon by the LMID consultant in your area to start the MOU process. Should you need to contact your consultant prior to being called, a list of consultants' names and phone numbers is attached.

If you have any questions, please contact your program manager or Bill Paul at (916) 654-1344.

/S/ BILL BURKE
Assistant Deputy Director

Attachments

| Training<br>Packages                                    |   |   |  |  |
|---|---|---|--|--|
| Title   | Purpose Packages  | Scope   |  |  |
| #TR 1—<br>Making LMI<br>Work for<br>You                 | This introductory one-day class is designed for people who will regularly use labor market information (LMI). This class is useful for workforce preparation staff, economic developers, educators, and social service workers who need or use LMI on the job.  Beginning this year, SDAs can choose from a class for up to 12 people with one instructor, or a class for up to 25 people with two instructors. | The course includes labor market information concepts, a description of the data available from the Labor Market Information Division (LMID), instruction on understanding and using the wage information and the occupational and industry data. Students practice with hands-on exercises to develop proficiency. Discussion sessions include an introduction on accessing LMI via the Internet. SDAs can use LMID - MOU funds to offer scholarships for One-Stop or WIA partners so they can attend the "Making LMI Work for You" classes. |  |  |
| #TR 2—<br>Working<br>with LMI                           | This half-day class is a shorter introductory class than TR #1.  As with the one-day class, SDAs can choose a class for up to 12 people with one instructor, or a class for up to 25 people with two instructors.   | This abbreviated class includes materials (any two of the four modules) from the full-day class. The mix of training materials will be selected by the SDA in consultation with ASG staff.  |  |  |
| #TR 3—LMI<br>Publications<br>Overview                   | A brief (up to two hours) overview of publications will help staff understand terminology, identify job growth and find wage information.   | Topics covered would include a glossary, origin and interpretation of data, and how data can help in various career, placement, economic development and planning activities.   |  |  |
| #TR 4—<br>LMI<br>Publications<br>& Web Site<br>Overview | The purpose is the same as #TR 3. This brief (up to two hours) overview is for new or beginning users of LMI.   | Topics includes #TR 3 (above) and a short introduction to the Internet. Internet users will learn to find materials similar to hard copy data on the LMID web page.   |  |  |

|                                   | Training Packages (continued)   |  |  |  |  |
|-----------------------------------|---|--|--|--|--|
| Title                             | Purpose   | Scope  |  |  |  |
| #TR 5—LMI<br>Institute<br>Modules | The LMI Institute classes go beyond the introduction provided in "Making LMI Work for You." The courses offer an in-depth understanding of specific LMI resources for staff or management. Entities can select single or multiple topics based on the needs of their staff and customers. | All of the modules offered through the LMI Institute are on-line classes so students gain valuable experience on locating and using LMI via the Internet. LMI Institute modules include the following: Introduction to EDD & LMI, Introduction to Navigating and Exploring the Internet, Industries, Occupations, Wages, Population Demographics, Employment Demographics, and Geographic Information Systems (GIS). Courses are only taught in computer labs with internet access. (Check with your Consultant on availability date.) |  |  |  |
| #TR 6—<br>O'NET<br>Overview       | Understanding the O*NET will enhance staff understand of skills based occupational data.  | Trainees using this powerful new database will learn to relate worker characteristics such as aptitudes and job requirement to occupations. Trainees will also learn to link occupations requiring similar skills and to use a cross-reference linking education, military, job placement and other coding systems. (Check on date available.)   |  |  |  |

| Multimedia, Software,<br>and Printed Materials        |   |  |  |  |
|---|---|--|--|--|
| Title   | Purpose   | Scope  |  |  |
| #M 1—ASK<br>for LMI<br>#M 2—ASK<br>for LMI<br>Updates | ASK for LMI helps staff and customers with job search, career exploration, and planning training programs.  Having the most current information improves decision-making. | ASK for LMI provides occupational information and self-service career exploration. LMID will customize ASK for LMI for the customer to include the users' choices of counties or areas.  LMID will update ASK for LMI when updates on occupational and industrial data become available. |  |  |
| #M 3—<br>California<br>Career<br>Videos               | Multimedia display of occupational information will attract a younger and/or less literate audience.  | Audio/Video displays of nearly 100 of the most common or growing occupations are available in this set. These displays will help counselors and job seekers develop career plans.  |  |  |

| Multimedia, Software, and Printed Materials (continued) |   |  |  |  |  |
|---|---|--|--|--|--|
| Title   | Purpose   | Scope  |  |  |  |
| #M 4—LMI<br>Publications                                | Hard copies would provide access for more data users.   | SDAs may order any report in sufficient numbers to serve their customers. Orders that exceed the standard LMID inventory may be subject to printing or reproduction delays.  |  |  |  |
| #M 5—Cross<br>Reference<br>Matrix                       | This industry-occupation cross-reference will assist planners, job developers and staff who present job-search workshops. | This reference contains non-confidential information and displays how many people are in each occupation (specified by industry) and in each industry (listed by occupation).  |  |  |  |
| #M 6—Work<br>Smart<br>Multimedia                        | This computer-based multimedia self-help system helps entry-level job seekers understand what it means to be job-ready.   | Work Smart - "Am I Job Ready" helps clients prepare for the world of work. It is particularly useful for inexperienced job seekers or those who have been out of the workforce for an extended period. (Check with your Consultant on availability). |  |  |  |

| Consultant Services |  |  |  |  |  |
|---------------------|--|--|--|--|--|
| and Research        |  |  |  |  |  |
| Title               | Purpose  | Scope  |  |  |  |
| #CSR 1—             | A presentation that will help you staff        | Labor Market Consultants can                 |  |  |  |
| Using LMID          | understand the best use of various software    | demonstrate ASK for LMI, the Enhanced        |  |  |  |
| Products            | and multimedia products and the LMID Internet  | State Training Inventory (ESTI), Work        |  |  |  |
| Effectively         | site.  | Smart, California Career Videos, LMI         |  |  |  |
|                     |  | Links, use of LMI Internet e-mail, and other |  |  |  |
|                     |  | on-line services to small groups.            |  |  |  |
| #CSR 2—             | A presentation about trends increases          | LMID can provide an annual or periodic       |  |  |  |
| Economic            | understanding of current economic events.      | update on area and/or state labor market     |  |  |  |
| and Labor           |  | trends. The presentation could be for an     |  |  |  |
| Market              |  | SDA, or a meeting sponsored by the SDA       |  |  |  |
| Updates             |  | for a broader audience.                      |  |  |  |
| #CSR 3—             | Technical assistance will help an SDA or its   | LMID can help collect, assemble, and         |  |  |  |
| Grant               | partners secure funding for needed projects or | analyze LMI statistics needed in grant       |  |  |  |
| Proposal            | activities.                                    | proposals. Labor Market Consultants can      |  |  |  |
| Preparation         |  | also help review grant proposals.            |  |  |  |
| #CSR 4—             | Using consultants to prepare a professional    | Labor Market Consultants can prepare         |  |  |  |
| Power Point         | presentation will permit SDA staff to redirect | PowerPoint presentations on LMI and          |  |  |  |
| Presentation        | time to other activities.                      | tailor them to an SDA's specifications.      |  |  |  |

| Consultant Services and Research (continued) |   |  |  |  |
|--|---|--|--|--|
| Title  | Purpose   | Scope  |  |  |
| #CSR 5—Set<br>Up a Library                   | A library provides a centralized physical resource for labor market information.                    | LMID can provide LMI publications for a library or a section of a resource room. The cost varies depending on the quantity and variety of publications ordered for the library.  |  |  |
| #CSR 6—<br>Special<br>Reports                | SDAs and their partners can use this report for marketing, economic development, and grant writing. | Labor Market Consultants can generate information focusing on local needs and could include data on industry clusters, employment, and demographics such as population changes. Customers would select the data elements.                                  |  |  |
| #CSR 7—<br>Produce GIS<br>Maps               | Maps will highlight important data connections.   | A state map showing separate counties will feature various socio-economic population trends. Examples include comparative unemployment rates for counties or percent of population receiving public assistance. (Check with consultants on availability.)  |  |  |
| #CSR 8—<br>Local Wage<br>Research            | This new or updated information could assist a variety of users.                                    | A survey of 5-15 standard occupations for wages in a single or multi-county area would be produced. Labor Market Consultants can provide technical assistance for selecting occupations, preparing a questionnaire, conducting surveys and analyzing data. |  |  |
| #CSR 9—<br>Occupation<br>Research            | This study could produce tailored information for a variety of needs.                               | LMID can collect local data for LMID's Occupational Guides. These Guides currently contain statewide information.  |  |  |

| Quick Guides and |  |  |  |  |  |
|------------------|--|--|--|--|--|
|                  | References                                       |  |  |  |  |
| Product          | Purpose  | Scope  |  |  |  |
| #G 1—            | Job training information will assist with career | BLS training levels for occupations would    |  |  |  |
| Training         | choices.   | be linked to the fastest growing and largest |  |  |  |
| Level            |  | occupations listed in the PPI for a specific |  |  |  |
| Require-         |  | county.                                      |  |  |  |
| ments            |  |  |  |  |  |
| #G 2—            | A quarterly summary of local changes can be      | Consultants can provide summaries of new     |  |  |  |
| Summary of       | used for job development, planning and           | companies entering the area, companies       |  |  |  |
| Local            | economic development.                            | leaving the area, the number of employees    |  |  |  |
| Business         |  | affected or to be hired, and the dates of    |  |  |  |
| Activity         |  | changes.                                     |  |  |  |

| Employer Record Data Summaries (ES 202 Files)  |  |  |  |  |
|--|--|--|--|--|
| Data<br>Summary                                | Purpose  | Scope  |  |  |
| #ER 1—<br>Seasonal<br>Industry<br>Patterns     | Job developers, job seekers and planners would have data to clarify employment patterns. | Seasonal hiring patterns for selected industries would be summarized and presented on a graph. Various seasonal patterns could be compared to assist job seekers to find employment for the whole year.  |  |  |
| #ER 2—<br>Industry and<br>Average<br>Wage Data | Data from employer files will help economic developers, planners, and job developers.    | Common requests for data summaries by SIC (Standard Industrial Classification) for counties, zip codes or SDA areas include:  1. Average wages by SIC by county.  2. Five-year growth in selected SICs.  3. Size of Firm by SIC.  4. Locations of smaller firms by SIC and ZIP.  5. Industry groupings such as lumber & related, tourist industries, high tech firms, etc.  6. Comparison of any of the above data to a larger area such as a county or the state. |  |  |

# Employment Development Department Labor Market Information Division Service Delivery Area (SDA)/Area Services Group (ASG) Single Point of Contact (SPOC) Issue Date: July 15, 1999

| SDA Area                            | ASG SPOC         | Telephone No. | ASG Manage  | r Contact      |
|-------------------------------------|------------------|---------------|-------------|----------------|
| Alameda County                      | Jeanette Miller  | 925/602-1588  | Peter Paul  | (707/864-9531) |
| Anaheim                             | Ann Marshall     | 714/687-4816  | Donna Stone | (858/689-6054) |
| Butte County                        | Brandy Daniel    | 530/895-4300  | Arvis Curry | (916/227-0350) |
| Carson, Lomita, Torrance Consortium | Bill Freed       | 213/744-2570  | Mike Caplis | (213/744-2571) |
| Contra Costa County                 | Jeanette Miller  | 925/602-1588  | Peter Paul  | (707/864-9531) |
| Foothill Employ. & Trng. Consortium | Linda Reed       | 626/350-6530  | Mike Caplis | (213/744-2571) |
| Fresno City/County Consortium       | Carla Barnes     | 559/244-7716  | Bob Schrage | (805/594-6133) |
| Golden Sierra Consortium            | Quentin Turner   | 916/774-4384  | Arvis Curry | (916/227-0350) |
| Humboldt County                     | Anita Alexander  | 707/441-5892  | Arvis Curry | (916/227-0350) |
| Imperial County                     | Cheryl Mason     | 858/689-6544  | Donna Stone | (858/689-6054) |
| Kern/Inyo/Mono Consortium           | Sarah Parker     | 661/395-2543  | Bob Schrage | (805/594-6133) |
| Kings County                        | Victor Coelho    | 559/244-7718  | Bob Schrage | (805/594-6133) |
| Long Beach City                     | Bill Freed       | 213/744-2570  | Mike Caplis | (213/744-2571) |
| Los Angeles City                    | Bill Freed       | 213/744-2570  | Mike Caplis | (213/744-2571) |
| Los Angeles County                  | Bill Freed       | 213/744-2570  | Mike Caplis | (213/744-2571) |
| Madera County                       | Carla Barnes     | 559/244-7716  | Bob Schrage | (805/594-6133) |
| Marin County                        | Cathe Rutherford | 707/863-9753  | Peter Paul  | (707/864-9531) |
| Mendocino County                    | Anita Alexander  | 707/441-5892  | Arvis Curry | (916/227-0350) |
| Merced County                       | Carla Barnes     | 559/244-7716  | Bob Schrage | (805/594-6133) |
| Monterey County                     | Eric Alexander   | 831/464-4367  | Peter Paul  | (707/864-9531) |
| Mother Lode Consortium              | Victor Coelho    | 559/244-7718  | Bob Schrage | (805/594-6133) |
| Napa County                         | Cathe Rutherford | 707/863-9753  | Peter Paul  | (707/864-9531) |
| NoRTEC Consortium                   | Kathy Porter     | 530/225-2562  | Arvis Curry | (916/227-0350) |
| North Central                       | Brandy Daniel    | 530/895-4300  | Arvis Curry | (916/227-0350) |

| SDA Area                          | ASG SPOC         | Telephone No. | ASG Manage  | r Contact      |
|-----------------------------------|------------------|---------------|-------------|----------------|
| NOVA                              | Mary Navarro     | 408/774-2369  | Peter Paul  | (707/864-9531) |
| Oakland City                      | Jeanette Miller  | 925/602-1588  | Peter Paul  | (707/864-9531) |
| Orange County                     | Ann Marshall     | 714/687-4816  | Donna Stone | (858/689-6054) |
| Richmond City                     | Jeanette Miller  | 925/602-1588  | Peter Paul  | (707/864-9531) |
| Riverside County                  | Thomas Flournoy  | 909/885-8614  | Donna Stone | (858/689-6054) |
| Sacramento City/County Consortium | David Lyons      | 916/227-2015  | Arvis Curry | (916/227-0350) |
| San Benito County                 | Eric Alexander   | 831/464-4367  | Peter Paul  | (707/864-9531) |
| San Bernardino City               | Thomas Flournoy  | 909/885-8614  | Donna Stone | (858/689-6054) |
| San Bernardino County             | Thomas Flournoy  | 909/885-8614  | Donna Stone | (858/689-6054) |
| San Diego Consortium              | Cheryl Mason     | 858/689-6544  | Donna Stone | (858/689-6054) |
| San Francisco City & County       | Paak-Yin Tam     | 415/550-4743  | Peter Paul  | (707/864-9531) |
| San Joaquin County                | Ismael Tapia     | 209/941-6551  | Arvis Curry | (916/227-0350) |
| San Luis Obispo County            | Dee Johnson      | 805/568-1358  | Bob Schrage | (805/594-6133) |
| San Mateo County                  | Ruth Kavanagh    | 650/737-2664  | Peter Paul  | (707/864-9531) |
| Santa Ana City                    | Ann Marshall     | 714/687-4816  | Donna Stone | (858/689-6054) |
| Santa Barbara County              | Dee Johnson      | 805/568-1358  | Bob Schrage | (805/594-6133) |
| Santa Clara County                | Mary Navarro     | 408/774-2369  | Peter Paul  | (707/864-9531) |
| Santa Cruz County                 | Eric Alexander   | 831/464-4367  | Peter Paul  | (707/864-9531) |
| SELACO                            | Bill Freed       | 213/744-2570  | Mike Caplis | (213/744-2571) |
| Shasta County                     | Kathy Porter     | 530/225-2562  | Arvis Curry | (916/227-0350) |
| Solano County                     | Cathe Rutherford | 707/863-9753  | Peter Paul  | (707/864-9531) |
| Sonoma County                     | Cathe Rutherford | 707/863-9753  | Peter Paul  | (707/864-9531) |
| South Bay Consortium              | Bill Freed       | 213/744-2570  | Mike Caplis | (213/744-2571) |
| Stanislaus County                 | Victor Coelho    | 559/244-7718  | Bob Schrage | (805/594-6133) |
| Tulare County                     | Victor Coelho    | 559/244-7718  | Bob Schrage | (805/594-6133) |
| Ventura County                    | Dee Johnson      | 805/568-1358  | Bob Schrage | (805/594-6133) |
| Verdugo Consortium                | Margaret Platt   | 818/898-4184  | Mike Caplis | (213/744-2571) |
| Yolo County                       | David Lyons      | 916/227-2015  | Arvis Curry | (916/227-0350) |